

**REPORT TO HEREFORDSHIRE PARTNERSHIP BOARD 16<sup>TH</sup> SEPTEMBER 2005**

**INITIAL LOCAL AREA AGREEMENT SUBMISSION TO GOVERNMENT OFFICE WEST  
MIDLANDS**

**Introduction**

On the 22nd June 2005 it was announced that Herefordshire had been selected to develop a Local Area Agreement (LAA), and that along with Shropshire and Worcestershire, the LAA would be a Single Pot Local Area Agreement. This gives greater freedom to spend Government funding on the achievement of locally agreed outcomes that have been established as part of the LAA. At present Telford and Wrekin is the only pilot Single Pot in England.

The ODPM describe LAAs as “changing communities for the better: devolving further power to local authorities and their partners who are best placed to define local needs”. We see LAAs as a new way of striking a deal between central Government and Herefordshire and ensuring that the aim and objectives of both parties are addressed. Each LAA will be a negotiated agreement made between Government, Herefordshire Council, the local community and major public service partners, working through the Herefordshire Partnership.

**Government Office for the West Midlands (GOWM) Requirements**

On the 21<sup>st</sup> July 2005 a meeting was held with GOWM officials, who set out the headings to be addressed in our outline submission. These are:

Vision

- A clear vision about what the LAA will achieve i.e. what will be different as a result of it?
- Synergy between the four blocks so that the agreement will come together as a whole

Outcomes

- Balance between national/local priorities
- Links to local/sub-regional strategies
- High-level indicators

Performance management arrangements

- Ambit
- Style/purpose
- Direction of thinking

Engagement

- LSP
- Other stakeholders
- Direction of thinking

Flexibilities/funding

- Thoughts on how joined-up funding and possible freedoms/flexibilities may overcome potential barriers to delivery of outcomes

Governance

- Existing arrangements
- Proposed arrangements

Paul Cobbing, Head of Sustainable Development, will lead the GOWM negotiating team for Herefordshire. GOWM will negotiate the LAA on behalf of Central Government. The LAA will cover a three-year period starting from 1<sup>st</sup> April 2006.

### **Service Blocks**

Work to develop Herefordshire's Local Area Agreement (LAA) is moving on apace. Lead officers for each of the four Service Blocks have been identified as follows:

Children and Young People – Lorna Selfe, Change Manager, Herefordshire Council  
Healthier Communities and Older People – Sue Alexander, Head of Service, Herefordshire Council  
Economic Development and Enterprise – Penny Jones, Community Regeneration Manager, Herefordshire Council  
Safer and Stronger Communities – Mark Turner, Temporary Herefordshire Divisional Commander, West Mercia Police.

Each Lead Officer has involved key staff in their own and partner organisations in developing their outline Service block proposals. An LAA Co-ordinator (Glyn West, Herefordshire Partnership) has brought together the Service Leads, to ensure adequate linkages between the Service Blocks. It will be challenging to avoid duplication of activity across the Service Blocks, whilst avoiding obvious gaps in the outline LAA. Glyn West will also ensure that LAA guidance requirements are followed.

The Service Block Leads have now put together their draft proposals. These address outcomes, freedoms and flexibilities, key indicators, and funding streams. These have to be part of our outline submission to GOWM by the end of September 2005. The outline proposals represent a reasonable first step in setting out our LAA aspirations, but the proposals, as they stand, need further work before submission. As an example, some of the suggested outputs relate to longer term (as much as 10 years for the Hereford Learning Village). We may remove specific numbers initially, and put specific targets forward as part of the negotiations.

### **Vision**

The initial LAA vision was set out in Herefordshire's LAA Expression of Interest. This was defined as "Herefordshire is a place where people, business and an outstanding natural environment will together bring about sustainable prosperity and well-being for all." This remains the vision as set out in the Economy and Enterprise Service Block. Each Service Block has devised its individual vision. The Board will need to decide if it wishes to retain the original overall LAA vision as set out above, or if it wishes, in addition, to reflect the visions of the other Service Blocks.

### **Cross Cutting Themes**

A successful LAA will have to examine Cross - cutting themes. These will cover areas such as Diversity, Rural Proofing, Border Proofing, the Environment, and Sustainability. This is a substantial piece of work, which will be on going for some months. Some external support has been engaged. Alison McLean, will look at the rural proofing element of the LAA outline submission. Alison McLean is now an independent consultant and recently drew up a rural proofing strategy for Herefordshire Council, which is the subject of a separate paper for the Herefordshire Partnership Board.

Other Cross - cutting Theme officers have been identified to work with the Service Block Leads. It is possible further Cross - cutting themes will emerge during the LAA negotiations.

### **LAA and Herefordshire Plan Review**

The LAA work will be undertaken over part of the time that the Herefordshire Plan is being fundamentally reviewed. The Herefordshire Partnership Support Team is managing both activities, and will ensure there is a consistent approach to these two pieces of work. We are describing the LAA as part of the Herefordshire Plan (or Community Strategy) Action Plan.

## **Engagement**

Martin Heuter-Russell and Katleen Vanderstraete (Herefordshire Partnership Community Involvement Team) have drawn up engagement proposals to fulfil the LAA guidance note requirements as far as Community Involvement in both design and delivery are concerned. The involvement of the Voluntary and Community Sector will be crucial in the success of the LAA. A record of meetings is being maintained, which will help to demonstrate the substantial amount of dialogue and engagement undertaken in developing our LAA. This activity should not be underestimated. Although much bigger than Herefordshire, Kent LSP had to undertake a very large number of formal LAA meetings (well over 300), in a four-month period during the engagement stage of its LAA development.

The Community Involvement Team has arranged to meet with the Service Block Leads to ensure a more systematic approach to engagement.

## **LPSA2**

Herefordshire's LPSA2 does not have to be renegotiated as part of the LAA. The LPSA2 will eventually be incorporated into the LAA, and Andrew Tanner, Assistant County Treasurer Herefordshire Council, will co-ordinate this element of the work. Future LPSAs will be negotiated as part of the LAA, and will form the stretch target of the LAA.

## **Performance Management Arrangements**

The current Service Block proposals contain too many proposed indicators, and we will look to reduce them. We will be able to use the work of the Herefordshire Partnership in identifying key performance indicators, and build them into the LAA. GOWM officers have indicated they expect to see around 80 targets in the LAA, down from the hundreds currently in existence. This is in keeping with the LAA emphasis on outcomes, rather than outputs, structures and processes.

## **Timescales**

The first full draft LAA has to be submitted to GOWM by the 11<sup>th</sup> November.2005, and a revised draft has to be presented by the 31<sup>st</sup> January 2006. The final LAA has to be agreed by the 31<sup>st</sup> March 2006. The experience of the first LAA pilots suggests the latter timescales may be missed. In almost all cases the LAAs were only signed in principle, and LAAs were still being finalised by some Partnerships in late July/early August 2005. The delays were often because the result of the time taken to agree freedoms and flexibilities between Government Offices and Central Departments took much longer than anticipated.

GOWM resources are stretched, and a call has been made by GOWM for Authorities to second staff to help them negotiate other LAAs in the region. Herefordshire Council has been considering this request.

## **Project Management**

The LAA activity is being project managed, using PRINCE2 methodology, by Herefordshire Council's ICT department (Kevin Griffiths, Business Change Manager). A list of contacts is detailed at the bottom of this report. We are required to submit a project plan to GOWM, which sets out the anticipated timescales for negotiating each element of the LAA.

The draft proposals for each Service Block are annexed for consideration. There has been little time to bring these together by developing the key linkages and Cross – cutting themes.

## **Funding Streams and the Single Pot**

The Service Blocks have made a first attempt to identify funding streams. Although Herefordshire will be a single pot LAA, we are unlikely to make significant progress initially. We will be looking to align budgets for the moment, rather than merging them. There is some reticence amongst partners

to identify funding streams that can be merged into the Single Pot. Some of the pilot LAAs have suffered because there was too much concern with funding rather than outcomes.

### **Freedoms and Flexibilities**

Each Service Block has suggested a range of freedoms and flexibilities, but some have not made a strong case in the outline proposals as to why these freedoms are needed and what would be the added value of being granted them. Some of the suggested freedoms can apply across all of the service blocks, e.g. the ability to carry forward project overspends into the next financial year.

### **Training/Seminars**

A number of staff have already attended, or will shortly attend LAA training events/seminars. Those organised by GOWM, the IDeA and Local Government Association have modest or no direct seminar charges, although this does not take into account the time and travel involved for the staff concerned. A number of these events will take place at the end of September and into the autumn, which will be too late for our outline submission.

Four West Midlands LGA seminars have been/will be attended by up to 6 officers from Herefordshire in September on each of the following dates:

Safer & Stronger Communities	8th September
Children & Young People	15 <sup>th</sup> September
Economic Development & Enterprise	22nd September
Healthier Communities & Older People	29 <sup>th</sup> September

The Safer and Stronger Communities Seminar was seen as helpful for those putting the Service Block proposals together. Briefing sessions for elected members have also been separately organised.

There are also a series of LAA seminars being staged by the commercial sector, costing some hundreds of pounds for each individual to attend. It is not considered these represent value for money, and none of these have been taken up to date.

GOWM have advised us that we should pay particular attention to training the Voluntary and Community Sector, and may provide additional training/seminars to assist with this.

### **Budget Implications**

It is not possible to draw up and negotiate the Herefordshire LAA within existing resources. Key staff will have to devote large amounts of time to the work involved. Some of the costs can be assessed fairly accurately, such as Project Management and the use of consultancy time for rural proofing. Other costs, such as attendance at seminars should be modest.

There will be a need to cascade the LAA to at least the third tier in partner organisations, and the time and cost involved is harder to quantify. Its success could depend on the willingness of partner organisations to nominate staff to be trained to do this.

The experience of the initial pilot authorities suggest that up to 5 people are required to work virtually full time on the LAA development and negotiations. All the staff that have drawn up the outline proposals are not necessarily most suited to conducting the negotiating stage. This will have to be revisited once the outline LAA has been submitted.

Resources will be needed to fund the backfilling of posts that are set aside to develop and negotiate the LAA. In the short term additional funding is needed, but some Herefordshire Partnership Support Team resources have been freed up by the suspension of the Management Group. In the longer term the Herefordshire Partnership Support Team structure will need to take into account the implications of managing the LAA, although it is possible this may not lead to any significant budget increases.

## **Governance**

The documentation enclosed with this report does not cover Governance arrangements. We need to put forward proposals for managing and delivering the LAA, including Governance arrangements. It is possible to have the Herefordshire Partnership Board as the LAA Governing Body, and this was broached with GOWM officers during their July visit.

The Herefordshire Partnership governance model is unusual in that the Partnership Board does not contain elected members. GOWM have confirmed that in principle, the LAA governance structure does not require elected members. GOWM will however seek to confirm the proposed structure is fit for purpose, and that there is no democratic deficit. This might, for example, be secured by having elected Councillors serve on the supporting Service Blocks, but no structures have been devised or put forward for GOWM consideration.

There is no model LAA Governance Structure, and the first round pilots have significant variations. There was no separate Economy and Enterprise Service Block in the first round, and the pilot LAA Governance structures are being revisited to reflect the change. Other Authorities have established up to six Service Blocks, whilst some have expanded the current headings (e.g. Safer, Stronger and Sustainable Communities).

The Herefordshire Partnership Board is asked to consider its LAA Governance proposals, to be included as part of our end of September outline LAA submission.

## **Joint Working**

GOWM has asked us to consider LAA Joint Working opportunities with Shropshire and Worcestershire. A meeting has since been held with representatives of the three Counties to discuss the possible areas for collaboration. It was, however, agreed from the outset that each LSP/Local Authority would have its own LAA and that we would not sign up to joint LAA outcomes. Herefordshire representatives put forward 2 areas (affordable Housing and Homelessness). Given this caveat, the initial list of areas for joint working was:

1. Affordable Housing – scope for joint target setting
2. Homelessness - particularly in relation to young people, drug related crime, supported housing, secure housing, vulnerable witness relocation schemes, and Care Homes/Looked after children.
3. Common Access Points – e.g. looking at the Shropshire model or the Worcestershire Hub
4. ICT – common procurement opportunities
5. Diversity – recruitment of staff from the minority communities
6. Rural transport

## **Recommendations**

That the Board:

1. Provide feedback on the draft Service Block proposals, to be included in the outline submission.
2. Propose an appropriate Governance model for the LAA
3. Endorse the on-going work to join up the Service Blocks in the last two weeks of September, and agree the Herefordshire Partnership Chair and Vice-Chair can sign off the outline submission.
4. Support the principle of taking forward joint working with Shropshire and Worcestershire, where appropriate.
5. Consider funding the resources required to negotiate and deliver the LAA.

## Contact List for Herefordshire Local Area Agreement

Name	Role	Organisation	Address	Telephone	Email
Steve Martin	Contact - Research	Herefordshire Council	PO Box 4, Plough Lane, Hereford, HR4 0XH	01432 261877	<a href="mailto:smartin@herefordshire.gov.uk">smartin@herefordshire.gov.uk</a>
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Peter Wilson Sue Thomas	<b>Safer and Stronger Communities</b> Support	West Mercia Constabulary	Ledbury Police Station, Worcester Road, Ledbury HR8 1LP	07841 384551	<a href="mailto:susan.thomas@westmercia.pnn.police.uk">susan.thomas@westmercia.pnn.police.uk</a>

HEREFORDSHIRE LOCAL AREA AGREEMENT  
(LAA)

ECONOMIC DEVELOPMENT AND ENTERPRISE

**VISION**

Herefordshire is a place where people, business and an outstanding natural environment will together bring about sustainable prosperity and well-being for all.

## Introduction

The starting point for this block of the LAA is the Herefordshire Economic Development Strategy approved by the Herefordshire Partnership Board in July 2005. Supported by the Regional Development Agency, Advantage West Midlands, the strategy was instigated in 2003 by the Business, Economic and Tourism Ambition Group of the Herefordshire Partnership, the County's Local Strategic Partnership, in order to give the Group clear guidance on key decisions.

The document also incorporates the agreed Economic Development and Enterprise LPSA2 targets for the county.

## Cross Cutting Themes

In addition to the key outcomes for this service block there are a number of cross cutting themes namely:

Accessibility and Transport  
Capacity Building and  
Sustainability

In terms of sustainability it is proposed that all projects will adopt Good Environmental Management Principles (GEM)

By way of example we are currently looking at making the Edgar Street Grid carbon neutral. Additionally a considerable amount of work has already been undertaken by the architects to develop the BREEAM rating for the Herefordshire Learning Village from 'Very Good' to 'Excellent'. All four key projects will seek to encompass both sympathetic design and where possible original art work.

## Business Sectors

Whilst the document makes specific reference to the technology and knowledge intensive industries it should be emphasised that all other up-skilling and training outcomes detailed relate to all sectors.

## Partners

This draft has involved consultation with and the input and co-operation from of the following key partners

Advantage West Midlands  
Business Link West Mercia  
Community First  
Connexions  
Department of Environment Food and Rural Affairs  
Government Office West Midlands  
Herefordshire Voluntary Action  
Jobcentreplus



Learning and Skills Council  
Community Voluntary Action Ledbury & District

The actions, targets and outcomes contained within the document are in line with the Herefordshire Plan, the regional and national strategies appropriate to this block and individual partner organisations business plans/strategies i.e.

- Advantage West Midlands Corporate Plan
- Regional Skills Strategy
- Rural Renaissance Framework
- Herefordshire Economic Development Strategy
- Herefordshire Council Corporate Plan
- National Skills Strategy
- 14-19 Strategy
- Strategic Area Review
- LSC Local Annual Plan
- LSC National Statement of Annual Priorities
- LSC PSA Targets
- 'Valuing People and Places' West Midlands Cultural Strategy
- Herefordshire Cultural Strategy
- 'A Creative County' Herefordshire Arts Strategy
- Accessible Community Transport in Herefordshire, Development and Sustainability
- The Strategy for Volunteering Infrastructure in England
- Herefordshire Voluntary Action Strategic Plan
- Infrastructure Investment Plan Strategy
- Community First Annual Business Plan
- Draft Strategy for Community First
- Partners for Social Enterprise, Social Enterprise Strategy for Herefordshire & Worcestershire
- The West Midlands Visitor Economy Strategy (2004)
- Tourism and Leisure COG – Three Year Business Plan 2005 -2008
- Herefordshire Council Corporate Environment Strategy
- A Sustainable Future for the West Midlands a Regional Sustainable Development Framework 2005

<b>Herefordshire Outcome: 1. Improved Gross Value Added (GVA) per head of population compared to the West Midlands average</b>				
<b>Local Outcomes</b>	<b>Performance. Negotiated Indicators or measures</b>	<b>Targets to be achieved by 2008</b>	<b>Partnership (i) Body/agency responsible for outcome delivery (ii) Other organisation involved</b>	<b>Funding</b>
1.1 Improved competitiveness of employers through reducing skills shortages and skills gaps	Roll out of National Employer Training Programme. Skill shortages currently 4.4% Skills gaps currently 21.8%	% decrease in employers reporting skills shortages and skills gaps	(i)LSC/Providers (ii) AWM	Mainstream LSC and European funding AWM
1.2 Number of businesses receiving publicly funded business support	N° of VAT registered businesses in county N° of businesses receiving support from Business Link West Mercia N° of businesses receiving SFI and GRD grants from AWM	Increase in market penetration from 30% to 35% over next 3 years	(i) Chamber/Business Link (ii) AWM	AWM LSC HC Obj 2
1.3 Increase GVA of businesses receiving in depth publicly funded business support	N°'s of SME's receiving in depth support from BLWM	Increase GVA in SME's receiving support by 5% (from 2% to 7%)	(i) Chamber/BLWM	AWM LSC Obj 2
Freedoms and Flexibilities: <ul style="list-style-type: none"> <li>• Waiver of rules to allow those wanting to start up a business to trade for 6 months without it affecting unemployment benefit. Profits generated during that period to be retained by the individual and released as start up capital at the end of 6 months and reinvested back into the business</li> <li>• Inward investment 'sweeteners' to companies on a similar scale as the Welsh Development Agency</li> <li>• Co-operative development unit and support for community and worker buyouts as delivered by Wales Co-operative Centre funded by WDA, delivered through Partners for Social Enterprise Consortium</li> </ul>				

<b>Outcome: 2. Increased percentage of working age people in employment</b>				
<b>Local Outcomes</b>	<b>Performance. Negotiated Indicators or measures</b>	<b>Targets to be achieved by 2008</b>	<b>Partnership (i) Body/agency responsible for outcome delivery (ii) Other organisation involved</b>	<b>Funding</b>
2.1 Improved skills to support City Centre Regeneration	Skills training linked to Edgar Street Grid	TBC – training likely to be required in Construction Skills, retail, creative industries and craft, Business Start up and support	(i) LSC/FE and WBL Providers (ii) AWM	LSC AWM (capital) Objective 2 (capital)
2.2 Improved skills to support City Centre regeneration	Redevelop Folly Lane campus – Learning Village	100 jobs created 3300 assisted to gain	(i) LSC/FE Providers (ii) AWM	LSC Mainstream Education and Workbased

		employment 600 businesses assisted 2300 assisted in skills development 400 increasing leadership & management		learning ESF Objective 3 Co-financing ESF Objective 2 AWM
2.3 Increasing local recruitment to skills shortage areas in City Centre	Develop NHS/LSC/Jobcentreplus Compact arrangement	80 customised pre-recruitment places 50 skills shortage vacancies filled	(i) LSC	ESF Object 3 Co-financing
2.4 Reduce worklessness.	% of Incapacity Benefit claimants moving into employment	To be agreed (IB job outcomes)	(i) Jobcentreplus (ii) PCT Leisure Services LSC Next Steps	JCP/DWP ESF LSC
2.5 Increase potential for local labour supply	N°s of lone parents moving into employment	To be agreed (lone parent outcomes)	Jobcentreplus LSC Next Steps	JCP/DWP ESF LSC
<b>Freedoms and flexibilities</b> <ul style="list-style-type: none"> <li>• Waiver of 16 hour rule for individual to access training and retain unemployment benefit</li> <li>• Benefits and support package retained by disabled individuals moving into part time employment in social enterprise</li> </ul>				

<b>Outcome: 3. Increase in the average weekly wage/ More sustainable employment</b>				
<b>Local Outcomes</b>	<b>Performance. Negotiated Indicators or measures</b>	<b>Targets to be achieved by 2008</b>	<b>Partnership (i) Body/agency responsible for outcome delivery (ii) Other organisation involved</b>	<b>Funding</b>
3.1 Increase the number of individuals receiving publicly funded business advice to start a business and running a business after 1 yr	N° of Vat registered SME's N° of HC start up grants issued N° of individuals seeking advice via BLWM N° of businesses trading after 1 year that received support from BLWM	Increase N°s seeking advice by 2% Increase N°s still trading after 1 year by 2%	(i) Chamber/BLWM	AWM LSC Obj 2 HC
3.2 Attract/develop technology and knowledge intensive industries	The number of people in technology and knowledge intensive industries	10,286 (enhancement 200)	(i) HC	ESF Obj. 3

3.3 Upskilled Workforce	The number of Herefordshire residents aged 19+ achieving a Level 2 qualification in manufacturing and engineering	148 achieving L2 and L3 NVQ stretch target	(i) FE and WBL Providers	
3.4 Upskill the workforce	The number of Herefordshire residents aged 19+ achieving a Level 3 qualification in manufacturing and engineering			
3.5 Increase in number of people with higher level qualification	N° of residents accessing a Level 4 and Level 5 qualification through vocational learning routes	100 additional student numbers	HE/FE/WBL Lifelong Learning Network	HEFCE ESF Obj 3 Co-financing
3.6 Improved environmental performance of Herefordshire businesses through training & support	N°s attending programmes organised by Bridge-it  N°s of businesses attending Business Partnership meeting  N°s of local businesses certified to ISO 14001	50 companies completing programme	(i) Groundwork West Midlands HC Economic Regeneration Steering Group: Business Link HC Environmental Health	EC Dev/Groundwork (incl. Regional grant funding)
3.7 Improved environmental performance of Herefordshire businesses through encouraging set up and development of environmental technology businesses	To be advised (Econ. Dev Strategy commitment)	To be advised	(i) HC Econ Regeneration Business Link?	Obj2, AWM, HC
Freedoms and Flexibilities: <ul style="list-style-type: none"> <li>• Offer incentives to employers to get involved in training e.g. tax rebates</li> <li>• Change EU funding agreement to 'outside but serving'</li> </ul>				

<b>Outcome: 4. A more highly skilled adult population</b>				
<b>Local Outcomes</b>	<b>Performance. Negotiated Indicators or measures</b>	<b>Targets to be achieved by 2008</b>	<b>Partnership (i) Body/agency responsible for outcome delivery (ii) Other organisation involved</b>	<b>Funding</b>
4.1 Upskilled Workforce	The number of Herefordshire residents aged 19+ achieving a Level 2 qualification (excluding manufacturing)	2099 achieving level 2 (LPSA2)	(i) LSC	Mainstream ESF Obj 3 Co-financing

	LPSA2			
4.2 Upskilled Workforce	The number of Herefordshire residents aged 19+ achieving a Level 3 qualification (excluding manufacturing and engineering) LPSA2	992 achieving level 3 (LPSA")	(i) LSC	Mainstream ESF Obj 3 Co-financing
4.3 Upskilled Workforce	Increase in adults with qualifications in literacy, numeracy and ESOL	1025 achieving skills for life accreditation (LPSA2)	(i) LSC	Mainstream ESF Obj 3 Co-financing
4.4 A better skilled population in Herefordshire with the focus in the South Wye area	Reduce the number of adults in South Wye with poor literacy, numeracy or ESOL skills, no qualifications and less than level 2 qualifications	2 Learning Ambassadors – 1 dedicated to South Wye area 5 Learning Mentors to be shared between the 2 centres 700 adult learners engaged 350 OCN/accredited units achieved 40% progression rate into further learning, paid employment or voluntary work	(i) HC	LSC Mainstream adult and community learning budgets/ESF Obj 3 Co-financing Mainstream FE and WBL budgets Mainstream FE and WBL budgets
4.5 Improved access to outreach skills activities	Market Towns multi use learning centres at school sixth forms – Ross, Ledbury Kington and Minster	100 starts, 100 IA, and ILPs, 100 skills for life qualifications at entry level 3 or level 1 15 NVQs 15 HE module pilot	(i) LSC	ESF Obj 3 Co-financing LID -
<p>Freedoms and Flexibilities:</p> <ul style="list-style-type: none"> <li>• Increase in % of revenue for MTI budgets to support access to outreach centres (applicable to Ross and Leominster only)</li> <li>• Flexibility to count match funding that is defrayed before date of offer letter</li> <li>• Social enterprises based in Hereford City eligible for regeneration funding</li> </ul>				

## Cross Cutting Themes:

### Transportation and Access to Services Cross Cutting Theme

Outcome 5: Modernised Transport Infrastructure creating the conditions for growth				
Local Outcomes	Performance. Negotiated Indicators or measures	Targets to be achieved by 2008	Partnership (i) Body/agency responsible for outcome delivery (ii) Other organisation involved	Funding
5.1 Improved access to Rotherwas Industrial Estate by road and by sustainable modes, thereby reducing costs	i) Length of Road Constructed ii) Number of Jobs Secured	1. Access Road completed by 2008 2. 2005 Level of employment at Rotherwas secured	(i) Herefordshire Council (ii) Advantage West Midlands, Department for Transport, Private developers, Rotherwas	Local Transport Plan funding from Department for Transport, Department for Transport Major Scheme

to business and overcoming constraints.	iii) Modal Split for Journeys to work at Rotherwas iv) Number of jobs created following provision of access road	3. 2005 Modal split maintained	Employers and Staff, SMART@ Rotherwas travel plan group	funding, Developer funding, Advantage West Midlands, Herefordshire Council capital programme, SRB, ERDF
5.2 Reduced congestion and increased use of sustainable modes of transport, thereby reducing the costs to business	1. Cycle Trips (LTP2 HC10) 2. Bus Punctuality (LTP2 HC12) 3. Congestion in Hereford (LTP2 HC13) 4. % of Hereford City Workforce covered by Travel Plan (LTP2 HC15) 5. Number of walk trips into Hereford centre (LTP2 HC15)	To be agreed	(i) Herefordshire Council (II) Highways Agency, Bus Operators, Advantage West Midlands	Local Transport Plan funding from Department for Transport, Highways Agency, Advantage West Midlands, Developer funding
<p>Freedoms and Flexibilities</p> <ul style="list-style-type: none"> <li>Freedom for Highways Agency to use their budgets to fund integrated transport improvements off the Trunk Road network to support reduction of congestion within Hereford City.</li> <li>Flexibility to spend Local Transport Plan capital funding on revenue type projects within rural areas (possibly designated Regeneration Zones such as RRZ or Objective 2 area)</li> <li>Local Authority to control the Transport Regulation 22</li> </ul>				

Outcome 6: Improved Access to Jobs, Training Opportunities and Services				
Local Outcomes	Performance. Negotiated Indicators or measures	Targets to be achieved by 2008	Partnership (i) Body/agency responsible for outcome delivery (ii) Other organisation involved	Funding
6.1 Targeted and Network of rural public and community transport services provided	1. % of all households and those without access to a car within 15 and 30 minutes of a major centre (LTP PI HC8) 2. Number of users of community transport 3. Satisfaction with local bus services	To be agreed	(i) Herefordshire Council (ii) Community Transport Providers, Bus Operators, Rural Transport Partnership	Herefordshire Council, Department for Transport, Voluntary Sector, Advantage West Midlands, ERDF, RRZ
6.2 Improved coordination of	1. Number of shared	To be agreed	(i) Herefordshire Council	Herefordshire Council, PCT,

Community Transport, Health Care Transport and Social Care Transport	journeys between partner providers 2. Number of trips provided		(ii) Community Transport Providers, PCT, Rural Transport Partnership	Voluntary Sector
6.3 Provision of Wheels to Work service secured and mainstreamed	1. Number of clients assisted into employment and training	To be agreed	i) Voluntary Action ii) Rural Transport Partnership, Advantage West Midlands, Job Centre Plus,	Herefordshire Council, Advantage West Midlands, ERDF, RRZ, Job Centre Plus, Connexions, LSS, Chamber of Commerce Big Lottery Fund (Flexibility needed to be core funding rather than on a client basis)
6.4 Overcome barriers to access to services through the provision of Community Access Points in the most remote areas of the county	N° of new community cultural facilities  N° of community cultural facilities improved  N° of residents in target area accessing employment through training advice or specifically targeted assistance N° of voluntary organisations supported  N° of capacity building initiatives	18  4  5  5  16	HC	SRB (HIT) Obj 2 HC
6.5 Improved efficiency and effectiveness of support services to voluntary and community organisations through the development of a VCS Hub within the Edgar Street Grid redevelopment	N° of organisations sharing facilities and services N° of organisations supported N° of VCS support functions under one roof N° of organisations achieving quality standards and improved performance	To be agreed	Herefordshire Infrastructure Consortium/Herefordshire Council	Voluntary Sector, Herefordshire Council, Big Lottery, ChangeUp capital fund/Capacity Builders

#### Freedoms and Flexibilities

- Core funding of Rural Transport Partnership to be mainstreamed and provided direct to Herefordshire Council from AWM. Also RTP project funding to be awarded as a delegated fund to Herefordshire Council on the basis of a local strategy and funding allocated locally to appropriate projects.
- Flexibility to allow funding for Wheels to Work provided from Job Centre Plus, Connexions etc to be allocated as mainstream core funding rather than on a client by client basis. This would allow greater certainty of funding and secure the project.
- May need to allow flexibility for PCT and health sector partners to fund community transport for healthcare trips.
- Flexibility to spend Local Transport Plan capital funding on revenue type projects within rural areas (possibly designated Regeneration Zones such as RRZ or Objective 2 area)
- Freedom to 'up front fund' voluntary groups
- Community owned transport schemes allowed to operate mainstream taxi and bus services

#### Capacity Building

Outcome 7: To improve Community involvement in the process of decision making				
Local Outcomes	Performance. Negotiated Indicators or measures	Targets to be achieved by 2008	Partnership (i) Body/agency responsible for outcome delivery (ii) Other organisation involved	Funding
7.1	Increase in the number of adults who have engaged in volunteering for an average of 2 hours or more per week LPSA2	Baseline survey to be carried out in 2005  5% improvement on baseline	(i) HC and Infrastructure Consortium	HC and possibly Change Up
7.2 Promote Social Enterprise to the voluntary sector	Regular workshops at VCS events – 5 in 2004/5	Increased awareness of model resulting in at least 20% of VCS self identifying as social enterprises by 2008	(i) Partners for Social Enterprise	HC and possibly ChangeUp
Freedoms and Flexibilities:				
<ul style="list-style-type: none"> <li>• Freedom to pump prime social enterprise projects with revenue and capital across Herefordshire, combining funding streams and working across geographic boundaries</li> </ul>				

#### Diversity

Outcome 8: Increasing awareness of inclusion issues across the county				
Local Outcomes	Performance. Negotiated Indicators or measures	Targets to be achieved by 2008	Partnership (i) Body/agency responsible for outcome delivery (ii) Other organisation involved	Funding
8.1 Raising awareness of inclusion issues across the county	Promote diversity and community harmony and strive for equal opportunities	No of racial incidents recorded per 100,000 population	(i) HC	



		% of racial incidents that resulted in further action		
8.2 Improving the involvement and achievement of excluded groups in learning and skills	<p>Improve parity of participation amongst those 16-19 who are underrepresented.</p> <p>Improve success rates amongst those groups of learners whose rates are below the national benchmark.</p> <p>Increase the number of older (45+) learners engaging in learning activity which is aimed either to upskills or reskill them</p> <p>Reduce overpopulation of particular gender groups where they exist in specific areas of learning</p>	<p>% increase in participation of underrepresented group</p> <p>% increase in success rates, EM learners, ex-offenders, people with learning disabilities</p> <p>% increase in older learners participation</p> <p>% increase in women in none traditional areas of learning % increase of men in none traditional areas of learning</p>	(i) LSC	Mainstream and ESF Obj 3 Co-financing
<p>Freedoms and flexibilities:</p> <ul style="list-style-type: none"> <li>• Waiver of the age limit of 60 for individuals to access ESF Obj 3 funded training</li> </ul>				

HEREFORDSHIRE  
LOCAL AREA AGREEMENT  
(LAA)

SAFER AND STRONGER COMMUNITIES

VISION

Partner agencies in Herefordshire have a shared vision to work together to develop stronger communities. Making the best of the available resources to create a safer place to live, work and visit.

In order to provide some context and clarification around the document please note the following points:-

1. The basis of this document has been the Safer Stronger Communities Fund Statement of Agreed Outcomes 2005/06 –2007/08 document created by the CDRP and dated 10.05.05. The format utilised in that document has been replicated throughout this document with some slight amendments to include the core headings as advised by Paul Cobbing.
2. Most of the key partners/stakeholders have been spoken to individually and their areas of interest brought into the document. These are detailed as Community Safety and Drugs Partnership, Fire and Rescue Service, Highways and Transportation, Environment, Streetscene, Cultural services such as sport (only HALO Sport consulted at this time) and historic environment, Social and Economic Regeneration.
3. All those who have provided outcomes and information for this draft LAA have done so from their current initiatives and targets e.g. CDRP, Herefordshire Council Corporate Plan.
4. This document with its outcomes and performance arrangements is a collation only at this stage. Although they have been put forward by the various partners, some have indicated they need to be confirmed with relevant persons.
5. Not all of those spoken to have identified freedoms and flexibilities associated with their respective areas. These have been indicated in the relevant areas of the LAA.
6. As you indicated, further work will be required to identify benefits of combined single pot funding, effective governance and anticipated benefits from the LAA structure.
7. I have had contact from Martin Heuter-Russell regarding the plan for engagement with local people and The Voluntary Sector. He has indicated that there will be a meeting later this month and these aspects will then be taken into account in the LAA.
8. You will notice that there are still several funding streams yet to be identified.
9. There may be some further work to identify fuller partnership engagement within Herefordshire Council

**National Outcome:** To reduce crime, to reassure the public reducing the fear of crime and anti-social behaviour and to reduce the harm caused by drugs.

1. Outcomes	2. Performance. Negotiated Indicators or measures	3. Targets to be achieved by 2008	4. Engagement/Partnership (i) Body / agency responsible for outcome delivery (ii) Other organisations involved	5. Funding
<p><b>Alcohol Related Crime and Disorder:</b></p> <p>To reduce alcohol-related crime and disorder and to increase social responsibility through a problem orientated approach to education, prevention, treatment and enforcement.</p>	<p>Reduce common assault by 44% (from 670 to 372) by 2007/08</p> <p>Reduce wounding by 6% (1174 to 1105) by 2007/08</p> <p>Reduce alcohol related crime by 10% by 2007/08</p> <p>Reduce alcohol related crime by 10% by 2007/08</p> <p>Reduce alcohol related violent crime by 6.9% by 2007/08</p> <p>Reduce violent crime in Herefordshire by 6.9% by 2007/08</p>	<p>PSA 1: To reduce BSC comparator crime by 15% by 2007/08</p> <p>PSA 2: Reassure the public, reducing fear of crime and anti-social behaviour, and building confidence in the Criminal Justice System without compromising fairness</p>	<p>Herefordshire Community Safety and Drugs Partnership</p>	<p>Anti social behaviour grant</p> <p>Building safer communities</p> <p>Drugs Strategy Partnership Grant</p> <p>Adult Treatment Budget</p> <p>Drugs Intervention Programme</p> <p>LPSA reward grant</p> <p>(Applicable throughout all Community Safety areas)</p>
<p><b>Anti –Social Behaviour:</b></p> <p>Reduce anti-social behaviour in Herefordshire through education, prevention and enforcement.</p>	<p>To reduce anti-social behaviour by 10% by 2007/08</p> <p>To monitor fear of crime and anti-social behaviour in Herefordshire – in line with PSA 2</p> <p>To reduce the incidence of criminal damage in Herefordshire by 11% (from 2524 to 2246) by 2008</p> <p>Reduce peoples perception of ASB – please see PSA2</p>	<p>PSA 1: To reduce BSC comparator crime by 15% by 2007/08</p> <p>PSA 2: Reassure the public, reducing fear of crime and anti-social behaviour, and building confidence in the Criminal Justice System without compromising fairness.</p>	<p>Herefordshire Community Safety and Drugs Partnership</p>	<p>As previously</p>

<p><b>Domestic Violence:</b></p> <p>To address domestic violence in Herefordshire through education, prevention and enforcement.</p>	<p>To increase the number of calls to the Women's Aid Helpline in Herefordshire by 10% by 2007/08</p> <p>To increase the number of domestic violence incidents reported to the Police in Herefordshire by 10% by 2007/08</p> <p>To increase the number of arrests for domestic violence incidents in Herefordshire by 10% by 2007/08</p> <p>To increase the number of sanction detections in Herefordshire for domestic violence incidents by 5% by 2007/08</p>	<p>PSA 1: To reduce BSC comparator crime by 15% by 2007/08 (?)</p> <p>PSA 2: Reassure the public, reducing fear of crime and anti-social behaviour, and building confidence in the Criminal Justice System without compromising fairness.</p>	<p>Herefordshire Community Safety and Drugs Partnership</p>	<p>As previously</p>
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<p><b>Drug Supply and Drug Related Crime:</b></p> <p>To reduce drug-related crime and supply in Herefordshire.</p>	<p>Number of drug supply offences brought to justice</p>	<p>PSA 1: To reduce BSC comparator crime by 15% by 2007/08 (?)</p> <p>PSA 4: reduce the harm caused by illegal drugs including substantially increasing the number of drug misusing offenders entering treatment through the criminal justice systems.</p> <p>To reduce the incidence of vehicle crime in Herefordshire by 15% by 2008. (?)</p> <p>PSA 2: Reassure the public, reducing fear of crime and anti-social behaviour, and building confidence in the Criminal Justice System without compromising fairness.</p> <p>Reduce the perception of local drug use or drug dealing – please see PSA 2</p> <p>To increase the number of class A drug supply offences brought to justice in Herefordshire by 25% by 2007/08</p>	<p>Herefordshire Community Safety and Drugs Partnership</p>	<p>As previously</p>
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<p><b>Drug Treatment and Harm Reduction:</b></p> <p>To enable people with drug problems to overcome them and live healthy and crime free lives.</p>	<p>The number of people undergoing drug treatment in Herefordshire.</p>	<p>PSA 4: reduce the harm caused by illegal drugs including substantially increasing the number of drug misusing offenders entering treatment through the criminal justice systems</p> <p>To increase the numbers in drug treatment in Herefordshire to 500 by 2007/08</p> <p>To maintain a 72% retention rate in treatment for 12 weeks or more in Herefordshire by 2007/08</p> <p>To reduce the offending behaviour of individuals engaged with the Drugs Intervention Programme in Herefordshire (baseline measurement to be set during 2005/06).</p>	<p>Herefordshire Community Safety and Drugs Partnership</p>	<p>As previously</p>
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<p><b>Offender Management:</b></p> <p>To reduce crime by targeting those who offend most or otherwise cause the most harm to their communities.</p>	<p>The number of offenders engaged with the Drugs Intervention Programme and the Prolific and Priority Offenders Scheme in Herefordshire. The level of their offending behaviour during and subsequent to these initiatives.</p>	<p>PSA 2: Reassure the public, reducing fear of crime and anti-social behaviour, and building confidence in the Criminal Justice System without compromising fairness.</p> <p>PSA 4: reduce the harm caused by illegal drugs including substantially increasing the number of drug misusing offenders entering treatment through the criminal justice systems</p> <p>To reduce the offending behaviour of individuals engaged with the Drugs Intervention Programme in Herefordshire (baseline measurement to be set during 2005/06).</p> <p>To reduce the offending behaviour of individuals engaged with the Prolific and Priority Offenders scheme in Herefordshire by 2007/08.</p>	<p>Herefordshire Community Safety and Drugs Partnership</p>	<p>As previously</p>
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<p><b>Road Safety:</b></p> <p>To reduce the number of people killed or seriously injured on Herefordshire's roads.</p>	<p>Number of people killed or seriously injured (KSI) on the roads in Herefordshire, as measured by STATS 19 (BVPI 99a(i)).</p>	<p>To confine the number of those killed or seriously injured in collisions on Herefordshire's roads to an annual average of no more than 129 for the three-year period 2006 to 2008.</p>	<p>Herefordshire Community Safety and Drugs Partnership</p> <p>Herefordshire Council</p>	<p>As previously</p> <p>Local Transport Plan - £300,000 pa</p> <p>LPSA Pump priming (provisional) £151,000 (for LPSA period 2005-2007)</p> <p>LPSA2 Performance Reward Grant contribution – TBA</p> <p>Council Revenue Road Safety training/promotion budget - £18,880 pa</p>
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**Freedoms and Flexibilities:**

Freedom to use Fixed Penalty Notice income as required locally (revenue from disorder offences allocated to initiatives addressing alcohol related crime)

Seek relaxation of the Highways Agency national criteria for business case justification of expenditure. Their processes for approving significant expenditure will be insufficiently responsive to ensure that trunk road schemes can be identified and authorised in the timescales required to deliver the LPSA2 target. In effect, we would want the Highways Agency to support local prioritisation and implementation of road safety schemes within a local funding allocation. We also wish to see Department of Transport approval for trialling portable variable message signs at accident cluster sites.

<p><b>National Outcome:</b> To have cleaner, safer and greener public spaces.</p>				
1. Outcomes	2. Performance Negotiated Indicators or measures	3. Targets to be achieved by 2008	4. Engagement/Partnership (i) Body / agency responsible for outcome delivery Other organisations involved	5. Funding

<p>To improve the cleanliness of Herefordshire's streets and public areas</p> <p>To increase the contribution to Local Biodiversity Action Plan process(LIB087)</p> <p>To improve woodland management for biodiversity</p>	<p>To reduce the percentage of streets and public areas falling below Grade B for cleanliness, measured in accordance with Best Value Performance Indicator(BVPI) 199a</p> <p>The status of contribution</p> <p>Woodland SSSIs in favourable or unfavourable but recovering condition</p>	<p>To ensure that no more than 17% of streets and public areas exceed Grade B for cleanliness by 2007/08</p> <p>To achieve "comprehensive criteria" within terms of LIB087</p> <p>% in favourable or unfavourable recovering condition (TBA)</p>	<p>Herefordshire Council Community Safety Partnership West Mercia Constabulary</p> <p>Herefordshire Council English Nature Herefordshire Nature Trust Herefordshire Biological Records Centre Herefordshire Council English Nature Forestry Commission &amp; other land owners</p>	<p>Council Annual revenue budget - £850,000 pa</p> <p>LPSA2 Pump priming (Provisional) £250,000 – LPSA 2005-2007</p> <p>LPSA2 Performance Reward Grant contribution - TBA</p> <p>Herefordshire Council revenue budget</p> <p>English Nature</p> <p>Herefordshire Nature Trust</p> <p>All partners</p>
<p>Streetscene To roll out an integrated service to wider areas to meet community priorities for local environmental quality, as expressed in Parish Plans and other surveys, in conjunction with the Police move to local Policing (?)_</p>	<p>Cleaner streets</p> <p>Improved ratings on satisfaction with their local environment from residents (via surveys)</p> <p>Increased levels of interagency reporting and response (e.g. Police to Council and vice versa)</p>	<p>2006: pilot joint approach in 3 villages with Parish Plans and analyse data from Parish Plans to inform developments</p> <p>2007: roll out to cover further areas including development of geographically based front line multi-agency teams and joint response</p> <p>2008: Complete integration of Streetscene with local Policing</p>	<p>Herefordshire Council (Streetscene client) HJS (Streetscene contractor) Police Other partners within the council to be brought in as initiative rolls out</p>	<p>Streetscene Contact Centre Police – Local Policing Budget</p>
<p>To increase access/ visits to local green spaces, including Public Rights of Way, Parks and the wider countryside.</p>	<p>Number of visits (via surveys)</p> <p>Education and awareness initiatives to encourage understanding and visits</p>		<p>Environment H&amp;T</p> <p>Adult and Community : Parks and Countryside</p>	

**Freedoms and Flexibilities:**

Community Support Officers empowered to carry out enforcement action(Fixed Penalty Notices) for littering and related offences. (?)  
 Delegated authority from the Highways Agency for anti-littering measures on trunk roads.

**National Outcome:** To increase the capacity of local communities so that people are empowered to participate in local decision-making and are able to influence service delivery.

1. Outcomes	2. Performance Negotiated Indicators or Measures	3. Targets to be achieved by 2008	4. Engagement/Partnership (i) Body / agency responsible for outcome delivery Other organisations involved	5. Funding
To increase the capacity of local communities so that people are empowered to participate in local decision-making and are able to influence service delivery.	Increase the % of people surveyed who are (1) involved in decision making and (2) feel they can influence decisions in their area.  Increase % of people who have worked in a voluntary capacity for last 12 months.	30% of Herefordshire Voice (survey) respondents who feel that the Council does enough to give all people the opportunity to influence important decisions.  30% of young people aged 13-18 who feel that the Council does enough to give young people the opportunity to influence important decisions	Herefordshire Community Safety and Drugs Partnership  Herefordshire Council	Safer and Stronger Communities Fund

**Freedoms and Flexibilities:**

None identified

**National Outcome:** To improve the quality of life for people in the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery.

1. Outcomes	2. Performance Negotiated Indicators or measures	3. Targets to be achieved by 2008	4. Engagement/Partnership (i) Body/agency responsible for outcome delivery Other organisations involved	5. Funding
To raise awareness of inclusion issues across the community	Number of racial incidents recorded by the authority per 100,000 population  The % of racial incidents that resulted in further action	TBD  100%	Herefordshire Council Police	TBD
To tackle problems of social exclusion in rural areas	% of respondents finding it easy to access a (a) local shop; (b) a supermarket; (c) a post office; (d) a doctor; (e) a local hospital; (f) a green space; (g) public transport; (h) shop selling fresh fruit & vegetables; (i) chemist/ pharmacy; (j) bank/cash point; (k) library; (l) sports/leisure centre; (m) council office; (n) cultural/ recreational facility	(a)86%; (b)79%; (c)82%; (d)77%; (e)56%; (f)81%; (g)75%; (h)80%; (i)77%; (j)73%; (k)69%; (l)66%; (m)60%; (n)53%	Herefordshire Council	TBD
To provide better public transport in town and country	Local bus services (passenger journeys per year) (000's)	3948	Herefordshire Council	TBD
Freedoms and Flexibilities: None identified				

<b>National Outcome:</b> To increase domestic fire safety and to reduce arson				
* (Measures relating to, for example, accidental domestic fires, deliberate fires, fire injuries etc)				
1. Outcomes	2. Performance Negotiated Indicators or measures	3. Targets to be achieved by 2008	4. Engagement/Partnership (i) Body / agency responsible for outcome delivery Other organisations involved	5. Funding
To reduce the number of deaths in accidental dwelling fires	BVPI 143i- number of deaths from accidental fires in dwellings per 100,000 population	0.25 currently 0.55	Fire and Rescue Service  Age Concern Social Services L.E.A. Y.O.T.	£30K per annum funding from ODPM to purchase domestic smoke alarms
To reduce the number of injuries in accidental dwelling fires	BVPI 143ii – number of injuries from accidental fires in dwellings per 100,000 population	4.8 currently 5.7	As above	As above
To reduce the number of deaths and injuries in accidental dwelling fires	BVPI 142iii – accidental fires in dwellings per 10,000 dwellings	12.25 currently 13	As above	As above
To reduce the number of deaths and injuries in accidental dwelling fires	Local measure – number of home fire safety checks(HFSC) carried out	None set – currently 2200 HFSC carried out each year	As above	As above
To reduce the number of deaths and injuries in accidental dwelling fires	Local measure – number of smoke alarms fitted by service personnel in domestic dwellings	None set – currently 3000 smoke alarms fitted every year	As above	As above
To reduce the number of deaths and injuries in accidental dwelling fires	Local measure – number of school classes visited every year by service personnel	None set – currently 650 classes receive schools education programme every year	Fire and Rescue Service  LEA	Smoke Free Herefordshire
To reduce the number of deliberate fires(arson)	BVPI 206i – number of deliberate primary fires (excluding deliberate primary fires in vehicles) per 10,000 population	2.7 currently 3.0	Fire and Rescue Service  Police, District Councils	None
To reduce the number of deliberate fires(Arson)	BVPI 206ii – number of deliberate primary fires in vehicles per 10,000 population	4.2 currently 4.8	Fire and Rescue Service  Police	None

To reduce the number of deliberate fires(Arson)	BVPI 206iii – number of deliberate secondary fires(excluding deliberate secondary fires in vehicles) per 10,000 population	14.8 currently 16.3	Fire and Rescue Service Police	None
To reduce the number of deliberate fires(Arson)	BVPI 206iv – number of deliberate secondary fires in vehicles per 10,000 population	0.5 currently 0.7	Fire and Rescue Service Police District Councils	None
Freedoms and Flexibilities: None identified				

<b>National Outcome:</b> Cultural services, including libraries, historic environment and sport, better meet the needs of their communities (especially in disadvantaged areas)				
*(Libraries service standards and impact scores, cultural participation and satisfaction and access indicators.)				
1. Outcomes	2. Performance Negotiated Indicators or measures	3. Targets to be achieved by 2008	4. Engagement/Partnership (i) Body / agency responsible for outcome delivery (ii) Other organisations involved	5. Funding
Increased participation in sport and leisure	Annual throughput	2005/06 levels +7.5%	Halo Leisure	TBD
Increased participation specifically from people on means tested benefits	B-easy usage and attendances	2005/06 levels + 7.5%	Halo Leisure	TBD
Improved satisfaction levels	Annual satisfaction ratings	Satisfaction levels increased by 5%	Halo Leisure	TBD
Increased involvement in defining local character within conservation areas	Conservation area reviews undertaken with community involvement	16 reviews	Herefordshire Council Parish Councils, Local civic and amenity services English Heritage	Herefordshire Council revenue budget Planning Delivery Grant
Increased access to information about the historic environment	HER performance measures	To meet 1st stage HER performance measures and set basis for achieving 2 <sup>nd</sup> stage within 2 years	Herefordshire Council English Heritage Higher education establishments	Herefordshire Council revenue budget English Heritage

To encourage participation in culture and leisure by breaking down barriers to involvement, meeting the wide-range of needs and aspirations of the Herefordshire community	% of people who use sports and leisure facilities at least once a month	27%	Herefordshire Council	TBD
	% of people who use libraries at least once a month	38%		
	% of people who use museums or galleries at least once every 6 months	28%		
	% of people who use theatres or concert halls at least once every 6 months	36%		
	% of people who use parks, open spaces, play areas & other community recreational facilities at least once a month	55%		
Freedoms and Flexibilities: None identified				

<b>National Outcome:</b> Better life chances for adults of a working age				
1. Outcomes	2. Performance Negotiated Indicators or measures	3. Targets to be achieved by 2008	4. Engagement/Partnership (i) Body / agency responsible for outcome delivery (ii) Other organisations involved	5. Funding
Regularly identifying and responding to local accommodation needs	The average length of stay in bed and breakfast accommodation of households that are unintentionally homeless and in priority need  No. of people accepted as homeless & towards whom the council has a full statutory duty	0 weeks  417 (?)	Herefordshire Council	TBD

Improving the condition of public and private housing	Proportion of unfit private sector dwellings made fit or demolished as a direct result of action by the local authority	4.5%	Herefordshire Council	TBD
Providing affordable and accessible accommodation	No. of new homes & affordable homes built (net of replacements)	100	Herefordshire Council	TBD
Providing good quality education and learning opportunities for all	The number of Herefordshire residents aged 19+ achieving a Level 2 qualification (excluding manufacturing & engineering) (LPSA2G)	872	Herefordshire Council  Plus?	TBD
	The number of Herefordshire residents aged 19+ achieving a Level 3 qualification (excluding manufacturing & engineering) (LPSA2G)	878		
	The number of Herefordshire residents aged 19+ achieving a Level 2 qualification in manufacturing & engineering (LPSA2G)	57		
	The number of Herefordshire residents aged 19+ achieving a Level 3 qualification in manufacturing & engineering (LPSA2G)	44		
To encourage sustainable indigenous business development and growth	Average weekly earning in Herefordshire compared with the average in the West Midlands	10.58% lower	Herefordshire Council	TBD
	Gross Value Added (GVA) per head in Herefordshire compared with the West Midlands average	Reduce gap by 20%		
	% of working age in employment (average over year)	80%		



Freedoms and Flexibilities:  
None identified

HEREFORDSHIRE  
LOCAL AREA AGREEMENT

**CHILDREN AND YOUNG PEOPLE**

AUGUST< 2005

**Vision:**

To improve the lives of children and their families and enable all children and young people in Herefordshire to develop the knowledge, skills and judgement they will need to become well balanced adults able to lead fulfilling and useful personal, social and working lives.

## Freedoms and Flexibilities

Require more knowledge of funding streams and initiative prior to completion

Possibilities are:

Flexible models of delivery of children's centres to reflect the rural context of Herefordshire

Increased freedom for individual schools to take part, of their own free will, and using their own budget, in projects and service improvements carried out under the aegis of the LAA, for the purposes of educational benefit

Operating the range of services, which make up a children's centre from more than one physical location

(need to identify why they will be useful and why necessary for the outcome to be achieved)

## LPSA2

### **Performance Managing the LAA**

Herefordshire Council's Performance Management Framework establishes clear links between the corporate planning process and service objectives. It involves regular performance monitoring to directorate management teams, Scrutiny Committees and Cabinet at 4, 6, 8, 10 and 12-month intervals which include progress against BVPIs, LPSA targets and local targets. This is supported by an established network of performance lead officers within the departments, who also form a corporate group that meets monthly. The LAA will be monitored using this successful process along side regular reporting to the relevant partnership boards and organisations.

Prince 2, where appropriate, will be used as the project management tool.

The PCT have adopted similar policies and procedures to those used by the local authority to improve joint health and social care/education team working.

OUTCOMES – WHAT THE LAA IS INTENDED TO ACHIEVE.

### PRIORITIES FOR CHILDREN'S SERVICES:

To ensure that the LAA continues to support the delivery of the Herefordshire Plan, we wish to use the Herefordshire Plan Ambitions as strategic outcomes. These are:

For the people of Herefordshire to benefit from:

Improved health and well being

Reduced crime and disorder

Lower levels of poverty and isolation

More active and involved communities

A more active, vibrant and enjoyable County

An enhanced and distinctive environment

A better integrated and safer transport system

More appropriate and better accommodation

Improved business growth and better paid work in Herefordshire

An improved range of high quality education, training and learning opportunities.

The Children and Young Peoples Partnership has the following priorities:

Staying Safe:	Further implementation of the child concern model
Be Healthy:	Improving mental health outcomes Improving physical health outcomes
Enjoy and Achieve:	Extending services in early years/SureStart Improving standards in schools Improving outcomes for underachieving groups Improving learning and recreation opportunities
Positive contribution:	Reducing anti social behaviour
Economic well being:	Improving opportunities for economic well being
Better Outcomes for LAC:	Improved outcomes for LAC
Better outcomes for LDD:	Improving out comes for LDD
Service Management:	Improving access to services

These will be reflected in the Children and Young People's Plan, available from April 2006.

#### Priorities for the Local Area Agreement

The overall vision is:

*To improve attendance and attainment for children and young people focusing on vulnerable groups and reduce social exclusion.*

The self-assessment conducted for the Joint Area Review of Herefordshire identified a number of areas that required a more focussed approach.

Overall outcomes for children Looked After are good with all children Looked After having an allocated qualified social worker and the Council has achieved a consistently high performance in placement of children within family settings. The overall performance of the service provided by Herefordshire Aftercare Team, formed to promote effective discharge of the council's duties to young people leaving care, has been high with top quartile performance. The Inspection of the Council's Fostering Services acknowledged its overall fitness to safeguard properly the physical and emotional needs of children Looked After. However, the relatively small size of the children in need of protection and children Looked After cohorts does tend to promote greater variance in performance, at least in the short-term, than would otherwise be the case. This has self-evidently contributed to shorter-term difficulties in securing consistent alignment of performance across key indicators for this group and in particular CH02/3,C21 and A3 (from APA dataset).

Herefordshire's children and young people enjoy and achieve well in comparison with national averages and with pupils in similar authorities. However, There is evidence of under achievement in some groups of vulnerable children. There is a continuing need to seek improved levels of performance with regard to meeting statutory deadlines for SEN and there is evidence of under achievement in some groups of vulnerable children. Lower ability children under perform in GCSEs at 5A\*-G. Excluded children obtain fewer GCSEs than the national average, or in comparison to statistical neighbours. The LPSA1 target for attainment at GCSE for children Looked After was not met in 2004. The value added outcomes between Key Stages 3 and 4, particularly for those secondary schools in the DfES collaborative agreement, require improvement.

Improving attendance in school will ensure more children and young people access the high quality education available, whilst improving the efficiency with which statements of special educational need are processed will enable appropriate education to be provided and increase the likelihood of improved outcomes.

The Children's Services Directorate proposes to implement the following targets that encompass this broad agenda.

Government priorities

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The outcomes for looked after children

Development of the Child Concern Model

Good quality education for 5-16 year-olds

Action is taken to promote children's and young people's mental health

The health needs of children and young people with learning and physical difficulties and disabilities are met

Community regeneration initiatives address the needs of children and young people

Priorities for the LAA

Overall vision – to improve attendance and attainment for children and young people focusing on vulnerable groups

	<b>Outcome Area</b>	<b>Priority area</b>	<b>Specific Priority</b>	<b>LAA Indicators/Targets</b>	<b>Partners &amp; Funding Stream</b>
	<p>Herefordshire Plan Strategic Priority: <i>Improved health and well being</i></p> <p>Every Child Matters Outcome: Being healthy</p>	<p>Children and Young People's Partnership Board Priority: <i>Improving outcomes for children and young people with Learning Difficulties and Disabilities</i></p>	<p>Improving identification and assessment processes through more integrated services and making services more responsive to local needs</p>	<p>Number of banded funded applications processed? Improve mental health (access to CAMHS) Integration of services Percentage of young people participating in at least 1 hour of moderate intensity sport and physical activity daily. See arts and sports mark schools Access to services for looked after children NEET target for teenage parents</p>	<p>Children's Services PCT Voluntary Agencies</p> <p>Education Health Partnerships Teenage pregnancy SureStart grants and programmes Children's Fund Vulnerable children grant LPSA reward grant Standards funds</p>
	<p>Herefordshire Plan Strategic Priority: <i>Improved health and well being</i></p> <p>Every Child Matters Outcome: <i>Stay Safe</i></p>	<p>Children and Young People's Partnership Board Priority: <i>Improving outcomes for Looked After Children</i></p>		<p>Improved school attendance for looked after children (LPSA2) The proportion of LAC reviews within the preceding 6 months that were completed within the required timescales (maintain at 100%) Number of re-registrations on the child protection register % of under 16s who have been looked after for 2.5 or more years living in the same placement Care leavers in training, education &amp; employment at 19 (LPSA2) Further development of the Child Concern Model Attainment of looked after children</p>	<p>Children's Services PCT NSPCC NCH</p> <p>Adoption support and special guardianship Carers grant Children's Fund Vulnerable children grant LPSA reward grant Standards funds</p>
	<p>Every Child Matters Outcome:</p>	<p>Children and Young People's Partnership Board</p>	<p>To produce improved outcomes for 0-16 year olds</p>	<p>90% of all schools with an arts or sports mark</p>	<p>LSC? Schools</p>

	Outcome Area	Priority area	Specific Priority	LAA Indicators/Targets	Partners & Funding Stream
	<p>Enjoy and Achieve</p> <p>Herefordshire Plan Priority Theme: Improved range of high quality education, training and learning opportunities</p>	<p>Priority: Improving standards in schools</p>	<p>through creating more extended schools and children's centres</p>	<p>accreditation (or their equivalent) 100% of primary school pupils have the opportunity to play an instrument Increase the % of pupils in LEA schools achieving 5 or more A*-G grades at GCSE (LPSA2) Increase the % of pupils with 5 A*-C including maths and English (Extended schools) 50% of Primary and 33% of Secondary offering the minimum core provision by 2008 and all schools by 2010. Value added in foundation stage in disadvantaged areas</p>	<p>Standards fund LPSA reward grant Education health partnerships Extended schools Children's Fund CAMHS KS3 central coordination LEA support fro workforce remodelling National training strategy Primary strategy central coordination</p>
	<p>Herefordshire Plan Priority Theme: <i>More active and involved communities</i></p> <p>Every Child Matters Outcome: Positive contribution</p>	<p>Children and Young People's Partnership Board Priority: <i>Improving learning and recreation opportunities</i></p>	<p>This may need further thought as the youth service currently has low levels of funding and political will might need to be sought</p>	<p>15% participation in youth work programmes Participation in a broad range of high quality activities in and outside school by priority groups.</p>	<p>Youth Service Children's Services Voluntary Agencies LSC</p> <p>Positive activities for young people Transforming youth work performance Improvement fund LPSA reward grant Standards fund</p>
	<p>Herefordshire Plan Strategic Priority: <i>Reduced crime and disorder</i></p> <p>Every Child Matters Outcome: Positive contribution</p>	<p>Children and Young People's Partnership Board Priority: <i>Reducing anti social behaviour</i></p>		<p>Further reductions in pupil absenteeism in primary and secondary schools (LPSA2) Percentage of children aged 10 or over and looked after for at least 12 months given final warning, reprimand or conviction in the year (PAF ?) Number of racist incidents</p>	<p>Children's Services West Mercia Constabulary Probation Service Youth Offending Service (cross-cutting)</p> <p>KS3 behaviour and attendance CAMHS Education health</p>

	<b>Outcome Area</b>	<b>Priority area</b>	<b>Specific Priority</b>	<b>LAA Indicators/Targets</b>	<b>Partners &amp; Funding Stream</b>
				reported by schools	partnerships LPSA reward grant Standards fund
	Every Child Matters Outcome: Economic well being  Herefordshire Plan Priority Theme: Improved range of high quality education, training and learning opportunities	Children and Young People's Partnership Board Priority: Improving standards in schools & Improving outcomes for underachieving groups		Percentage of 18-30 year olds participating in higher education Percentage 16-18 NEET	Connexions Colleges LSC  LPSA reward grant Standards fund Vocational and work related learning
	Service Management	Improving access to high quality integrated services in local communities	Improving access to services through integrated front line delivery and service hubs throughout the county (locality programmes and locality management infrastructure)	Number of new out of school hours childcare places provided Number of children and parents with access to a Children's Centre/Extended school % of families able to benefit/access children's centres and extended school provision Number of families with access to multi- professional, accessible, co- located services	Children's Services PCT Voluntary Agencies Children's Fund  LPSA reward grant Standards fund



Detailed Targets

Note LAA targets need to run until 2008/2009

	Target	CURRENT PERFORMANCE (2004/2005)	Performance at the end of the LAA period (2008/2009) WITHOUT LAA	Performance at the end of the LAA period (2008/2009) WITH LAA	Performance enhancement	Grant/Funding
1	100% of primary school pupils have the opportunity to play an instrument					
1	90% of all schools with an arts or sports mark accreditation (or their equivalent)	19 October 2004				
1	Increase the % of pupils in LEA schools achieving 5 or more A*-G grades at GCSE, or an equivalent accredited vocational or alternative curriculum qualification (LPSA2)	88.1% Summer 2004	95.5% (2007/2008)	96.6% (2007/2008)	1%	
1	Increase the % of pupils with 5 A*-C including maths and English					
1	(Extended schools) 50% of Primary and 33% of Secondary offering the minimum core provision by 2008 and all schools by 2010.					
2	15% participation in youth work programmes					
3	The number of half day sessions missed due to authorised and unauthorised absence expressed as a percentage of total number of sessions in primary school by children looked after by Herefordshire continuously for at least 12 months during the previous year	4.68% (839 sessions)	4.5% Three year average ending academic year 2007/2008	4.25% Three year average ending academic year 2007/2008	0.25%	
3	Number of children looked after by Herefordshire continuously for at least 12 months and were of school age, who missed a total of at least 25 days of schooling for any reason during the previous year (PAF C24)	14 September 2004	11 September 2006 10 September 2007 9 September 2008	9 September 2006 8 September 2007 7 September 2008	2 September 2006 2 September 2007 2 September 2008	
3	The number of half day sessions missed due to authorised and unauthorised absence expressed as a percentage of total number of sessions in secondary school by children looked after by Herefordshire continuously for at least 12 months during the previous year	7.66% (1656 sessions)	7.5% Three year average ending academic year 2007/2008	7% Three year average ending academic year 2007/2008	0.5%	
3	The number of those young people who were looked after on 1 <sup>st</sup> April in their 17 <sup>th</sup> year (aged 16) who were engaged in education, training, or	12	41 (2007/2008)	46 (2007/2008)	5	

	employment at the age of 19					
5	Improving the percentage of pupils in primary schools maintained by the authority absent from school for any reason (LPSA2)	5.2%	4.9% (2007/2008)	4.0% (2007/2008)	0.9%	
5	Improving the percentage of pupils in secondary schools maintained by the authority absent from school for any reason (LPSA2)	7.8%	6.9% (2007/2008)	6.0% (2007/2008)	0.9%	
5	Percentage of children aged 10 or over and looked after for at least 12 months given final warning, reprimand or conviction in the year (PAF ?)					
5	Number of racist incidents reported by schools					
6	Number of Children's Centre/Families with access to a Children's Centre/Extended school					
6	Number of new out of school hours childcare places provided					

## LAA Block: CHILDREN AND YOUNG PEOPLE

### EVIDENCE

The Children and Young People's Partnership Board agreed the priorities in this block on XXXX. Delegates were concerned with mapping the national priorities from Every Child Matters to local priorities. There was also a strong emphasis on those areas that encouraged stronger partnership working. The delivery of high quality services is made more difficult by the rural nature of Herefordshire. The newly emerging extended schools and children's centres initiative was seen as an opportunity to develop locally based services in all communities. Multi-agency integrated delivery of services to children and young people is seen as the way forward for Herefordshire. NEED TO ADD SOME SPECIFIC BLURB ABOUT EACH ONE OF THE PRIORITIES. The following priorities were therefore identified:

#### Improving standards in schools

Attainment in school and the progress made towards the LPSA1 targets put in place the infrastructure for high quality and high achieving services, which will set Herefordshire in good stead over the longer term. It is recognised that quality children's services are high on both the national and local agendas and Herefordshire is responding to these needs through the changes made and in response to *Every Child Matters*. However, there are still areas where performance is comparatively lower than the average performance across the county.

#### Improving learning and recreation opportunities

NEED INPUT FROM JON RALPH

#### Improved outcomes for Looked After Children

NEED INPUT FROM HENRY/ANDREW

#### IMPROVING OUTCOMES FOR CHILDREN AND YOUNG PEOPLE WITH LEARNING DIFFICULTIES AND DISABILITIES

Weaknesses identified in the Children's Service plan were identified as

Need to improve allocation and focus of spending on SEN pupils.

Need for robust monitoring of SEN resources.

Resources for families of children with disabilities

Reducing anti social behaviour

*(From LPSA2) Led by the Anti Social Behaviour group of the Community Safety and Drugs Partnership, this theme is currently receiving a high degree of attention at local and national levels. It will build on work already started around targeting, encouraging reporting, diversionary projects and education. It will particularly focus on preventative approaches, and will link to actions in the alcohol related crime and disorder theme. The theme supports the Herefordshire Plan Ambitions to “Reduce Crime and Disorder” and “More Active and Involved Communities”.*

Possible outcome – reduction in the number of public disorder incidents  
Absence in high schools

Possible indicators could include – number of public disorder incidents and BVI survey of ratings on specified elements of antisocial behaviour

Improving access to services

Herefordshire Council is one of the most sparsely populated local authorities in the country. A direct result of this is that it can face very different challenges to the more urbanised authorities. It DISCUSS RURAL NATURE AND IMPACT ON ACCESSIBILITY ETC

## GOVERNANCE ARRANGEMENTS

The Children and Young People’s Partnership (CYPP) will be involved monitoring in the activity and progress of the LAA and the activities are fully consistent with and complementary to the vision adopted by the CYPP.

ADD LIST OF MONITORING ARRANGEMENTS FOR EACH PRIORITY INCLUDING SPECIFIC DETAILS WHERE PARTNERS ARE INVOLVED

## FREEDOMS AND FLEXIBILITIES

DETAILS OF FREEDOMS AND FLEXIBILITIES (INCLUDING ANY FUTURE PROPOSALS AS THE LAA IS BEDDED IN.

(From LPSA2) Herefordshire warmly welcomes the opportunity to consider freedoms and flexibilities in more depth, and their increased emphasis in LPSA2G. We feel that freedoms and flexibilities will be crucial in achieving significant steps in our outcomes and indicators. The potential for freedoms and flexibilities are being considered – both within and between priority areas, have been part of our consultation process and will be outlined in more detail in the next submission.

The Local Area Agreement will be developed to include specific outcomes, targets and measures in each LAA block. The LAA will also identify the mechanisms to deliver each outcome, and financial contributions, including those from central government.

Outcome	Activity	Indicative Measurement	Notes/Links to other LAA outcomes
To produce improved outcomes for 0-12(?) year olds through creating more extended schools and children’s centres  Enjoy and Achieve: Achieve stretching national educational standards at primary and	Planned and targeted programme for Extended Schools	A 2.2% increase in pupils attaining 5 A-C grades at key stage 2 (LPSA2)	The extended school model is cross cutting with a number of other outcomes: Achieve economic well-being, be health, enjoy and achieve, access to local services, improved capacity
	Planned and targeted programme for Children’s Centres	A 2.1% increase in pupils achieving level 5 or above for KS3 maths (LPSA2)	
	Development of criteria for priority areas		

secondary school	<p>Linking of Children's Centres and Extended School activity</p> <p>Learning through SureStart programmes incorporated into the arrangements for Children's Centres</p> <p>Full service extended school model is supported through a n interagency (?) project board</p>		
Improving learning and recreation opportunities	Improve youth participation	15% participation in youth work programmes	This has strong links with LPSA2 in relation to retaining young people in the county
<p>To produce improved outcomes for Looked After Children</p> <p>Stay Safe/LAC: Better Outcomes for LAC</p>		<p>Further improvement in the stability of placements for looked after children, well above the top quartile (LPSA2)</p> <p>The proportion of LAC reviews within the preceding 6 months that were completed within the required timescales (maintain at 100%)</p> <p>Care leavers in training, education &amp; employment at 19</p>	
<p>Improving outcomes for children and young people with Learning Difficulties and Disabilities</p> <p>LDD Outcomes: Better outcomes for LDD</p>	<p>Improving identification and assessment processes through more integrated services and making services more responsive to local needs</p> <p>MORE DETAIL HERE</p>	<p>Statements of SEN prepared in 18 weeks without exception</p> <p>Statements of SEN prepared in 18 weeks with exception</p>	
<p>Reducing anti social behaviour</p> <p>Positive contribution:</p>		Further reductions in pupil absenteeism in secondary schools, well above the top quartile (LPSA2)	
Improving access to high quality services	<p>Improving access to services through integrated front line delivery and service hubs throughout the county</p> <p>MORE DETAIL HERE</p>	<p>Number of new out of school hours childcare places provided</p> <p>Number of Children's Centre/Families with access to a Children's Centre/Extended school</p>	

HEREFORDSHIRE  
LOCAL AREA AGREEMENT

OLDER PEOPLE AND HEALTHIER COMMUNITIES

VISION

“IMPROVE THE QUALITY OF LIFE OF LOCAL RESIDENTS BY INVESTING IN COMMUNITIES THAT PEOPLE WANT TO LIVE IN AND OF WHICH THEY HAVE A SENSE OF OWNERSHIP.

ENSURE OLDER PEOPLE RETAIN MAXIMUM INDEPENDENCE AND ARE ENABLED TO FULLY PARTICIPATE IN THESE COMMUNITIES”.

The basis of this document is the *draft* Older Peoples Strategy Framework, LPSA 2, the Health and Social Care Commissioning Plan, the Local Delivery Plan, the Housing Strategy, Herefordshire Council's Corporate Plan, the 2005 POPP application and the ISB8 bid, but it focuses on seven key areas which we believe could be greatly enhanced by using the principles of the LAA guidance

Key theme 1. Citizenship, inclusion and choice (Older people)				
Outcomes	How	P.I.	Partners	Funding
Older people achieving maximum independence.	Develop a matrix of prevention services which allow older people to have choice and control. <i>Services would include; equipment, home support, meals, district nursing, assistive technology, benefits advice, chronic disease management, care coordination, sitter services for use by Ambulance trust to prevent unnecessary admission to hospital, supporting people (reablement agenda) and services provided through the Signposting Scheme.</i>	Number of unscheduled acute hospital bed days (defined in DH guidance for LDPs 2005-2008) occupied by a person 75 or over, in NHS hospitals commissioned by Hereford PCT. <i>PCT/LPSA 2 indicator.</i>	All statutory partners. Voluntary sector. Community.	Social care base budget  Health development money  LPSA 2  Economic regeneration budgets?  IBB8 (If successful)
	Develop a continuum of consistent and equitable intermediate care services, which maximise resources.	“ “	PCT Social Care Voluntary sector	PCT development funding and re-working of community hospitals. Social Care. Supporting People
	Modernisation of day opportunities by maximising the use of community buildings e.g. community centres, pubs, cafes, churches, village halls. Fire stations, to support independence agenda.			
	Extend the use of Direct Payments as part of modernising services.	C51 Direct Payments. <i>Social Care indicator.</i>	Social Care Voluntary sector	
	Review service user engagement in the development and delivery of multi-agency services and develop effective and transparent systems for inclusion.	TBA	Council PCT Voluntary sector	User and Care involvement team. Voluntary sector funding
<p>Freedom and Flexibilities: To include these services in Social Care performance indicator C32</p>				

Key theme 2. Easy access to key services (Older people)				
Outcomes	How	P.I.	Partners	Funding
All older people to be able to access information and key service network through a single access point	Explore a range of options for developing a multi-agency access centre, develop model and establish.	C32 Number of people helped to live at home. <i>Social care indicator.</i>  D55 Acceptable waiting times for assessment. <i>Social care indicator.</i>  D56 Acceptable waiting times for care packages. <i>Social Care indicator.</i>	All statutory partners, health services, utilities, voluntary sector.	Investment to achieve efficiency savings by reducing duplication in current activity – all partners.
Freedoms and Flexibilities:				

Key theme 3. Income, pensions and benefits (All ages)				
Outcome	How	P.I.	Partners	Funding stream
All older residents claiming their full entitlement of pensions and benefits	Review all current welfare rights providers. Develop joint working between the Councils welfare rights section and the pension service and create a joint team. Ensure the team is linked to the Signposting Scheme and Single Access point.	Number of people in receipt of Pensions Credit. <i>LPSA 2 target.</i>  Number of people in receipt of Attendance Allowance. <i>LPSA 2 target.</i>  Number of people in receipt of Council Tax benefit. <i>LPSA 2 target.</i>  C32 Adults helped to live at home. <i>Social Care indicator.</i>	Voluntary sector Herefordshire Council DWP	Efficiencies from LPSA 1 and 2 funding, DWP budgets and voluntary sector funding.
Equal opportunities for lifelong learning for everyone but particularly ensuring fairness for older adults and people with mental and physical disabilities and carers.	Establish a local compact between the Chamber of Commerce, Herefordshire Council, Learning and Skills Council and the Primary Care Trust, which states the values and principles which will underpin local employment practice.	Satisfaction survey. <i>New indicator.</i>	LSC PCT Voluntary sector Ch.Comm Hereford Council.	

Key theme 4. Appropriate housing and adequate warmth (All ages)				
Outcome	How	P.I.	Partners	5. Funding
Increased health, wellbeing and choice.	<p>Develop a comprehensive range of housing that reflects the needs of the population including affordable housing, extra care, sheltered and supported living accommodation.</p> <p>To improve housing conditions across all tenures by setting a programme to achieve targets for <i>Decent Homes</i> for vulnerable people.</p> <p>Reduce levels of homelessness by developing and implement new “in house” homelessness and housing advice service, including “housing options” approach for housing advice and prevention workers.</p>	<p>100 dwellings per year until March 2008. <i>Local indicator.</i></p> <p>C28 Intensive home care. <i>Social Care indicator.</i></p> <p>C29, Adults with physical disability helped to live at home. <i>Social care indicator.</i></p> <p>C32, Number of people helped to live at home. <i>Social Care indicator.</i></p> <p>Increase the proportion of vulnerable households living in Decent Homes in the private sector to 70% by 2010 and to 75% by 2020. <i>National target</i></p> <p>All social housing to meet <i>Decent Homes</i> standards by 2010. <i>National target.</i></p> <p>Reduction in the use of temporary accommodation by 10% per annum. <i>Local indicator.</i></p>	<p>Herefordshire Council (Strategic Housing, Planning Department, Social Care), PCT Voluntary Sector. Housing Associations. Registered Social landlords Private landlords/developers Housing Corporation</p>	<p>Social Care – residential care budget.</p> <p>Capital reserves.</p> <p>Developers funds.</p> <p>Social housing grant.</p> <p>Strategic Housing capital budget.</p> <p>Supporting People Budget.</p> <p>ODPM Funding</p>



Every home will have adequate, affordable, safe heating and heat efficiency measures in place.	Develop and implement the affordable warmth/fuel poverty strategy.	30% reduction in domestic energy consumption between 1996 and 2011. <i>HECA National target.</i>  <i>Further targets to be developed through the Strategy.</i>	Herefordshire Council. PCT Voluntary sector Fire Service Energy agencies Energy companies Private sector housing	To be determined through strategy.
<p>Freedoms and Flexibilities:          Ability to use Single Capital Pot for revenue activities to develop joint working in the West Housing Market area.          More flexibility in the Supporting People grant regime.</p>				

Key theme 5. Safety at home and in the community (All ages)				
Outcomes	How	P.I.	Partners	Funding
Older people to be and to feel as safe as possible in their own homes and local communities.	<p>All older residents have access to assessment and services through the Signposting Scheme. Increase investment in current scheme and continue to engage new service providers from all sectors. <i>(See attached for services already available through the scheme)</i></p> <p>Expand Fire Service run multi-agency safety partnership events for older people.</p> <p>Introduce the Village Warden scheme proposed in LPSA 2. Monitor the pilot sites and identify resources for expansion if successful.</p> <p>Reduce distraction burglaries through residents education, neighbourhood watch schemes, residents associations, community development workers and memory minders etc.</p>	<p>The number of residents assessed and receiving at least one resulting service.</p> <p>Satisfaction survey. (To be developed)</p> <p>Increase the number of home fire safety checks carried out in households where the head of the house is over 60. <i>Fire service indicator.</i></p> <p>To be determined</p> <p>To be determined</p>	<p>Signposting Partners</p> <p>Herefordshire council, Hereford PCT, voluntary sector.</p> <p>West Mercia Police and partners as previously described</p>	<p>LPSA 1. reward grant and LPSA 2. pump-priming grant.</p> <p>LPSA 2. pump-priming, Hereford and Worcs. Fire and Rescue Service</p> <p>To be determined</p>
People of all ages to feel safe at home and in their local communities	Cross reference with safer and stronger communities section	Cross reference with safer stronger communities section	Cross reference with safer and stronger communities section	Cross reference with safer and stronger communities section

Freedoms and Flexibilities:

Key theme 6. Health and chronic disease management (All ages)				
Outcomes	How	P.I.	Partnerships	Funding
Most people with long term conditions to have increased independence by self managing their conditions	<p>Invest further in self management training currently being rolled out across the PCT and extend the availability of similar appropriate training to other statutory and voluntary organisations and local businesses.</p> <p>Identify older people with non-disease specific conditions, by using the Village Wardens</p>	<p>Number of unscheduled acute hospital bed days (defined in DH guidance for LDPs 2005-2008) occupied by a person 75 or over, in NHS hospitals commissioned by Hereford PCT. <i>PCT/LPSA 2 indicator.</i></p> <p>Reductions in the number of people with chronic disease contacting their GP</p> <p><i>Needs new indicator.</i></p>	<p>Ch.Comm. PCT LSC Hfd. Council Voluntary organisations</p> <p>LPSA 2 partners.</p>	<p>LDP investment in Chronic Disease Management.</p> <p>Partner investment in expansion of training.</p> <p>LPSA 2</p>
Improved health through reducing numbers of people who smoke.	<p>Partnership working to improve referrals to Stop Smoking service from S. Wye area, and to improve uptake of service across County.</p> <p>Strengthening work to develop smoke-free workplaces and smoke-free public spaces.</p>	<p>Number of people treated by the stop smoking service. Increase in quit rates from S. Wye area, narrowing gap between these and quit rates in the more affluent areas.</p> <p>Increase in number of smoke free workplaces.</p>	<p>LSP Stop smoking service, S. Wye Healthy Living community Council youth, and, community development workers.</p>	<p>PCT Council.</p>
Reduction in obesity and overweight.	<p>Increase in services focussing on obesity management and weight reduction, developing a range of different services across the County.</p>	<p>Number of people taking up services.</p>	<p>LPSA 2 partners. Sport England. Forestry Commission.</p>	<p>PCT Sport England. Forestry Commission. Council.</p>

Freedoms and Flexibilities:

With regard to obesity, we recognise that the service uptake is a process rather than outcome indicator but would argue for its retention as a P.I. on the basis that ongoing difficulties with alternative obesity measures have yet to be resolved at a national level. We would be happy to include alternative measures once they are agreed nationally.

Key theme 7. Workforce				
Outcomes	How	P.I.	Partners	Funding
A flexible workforce across all Health and Care organisations.	<p>Rationalise existing workforce development posts. Develop a joint workforce development plan.</p> <p><i>This work needs to cross reference with LAA Economic Development and Enterprise and Children and Young People themes.</i></p>		PCT HHT Hereford Council	All workforce budgets
Freedoms and Flexibilities:				